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MR PAUL E PUTNEY JR
54 S PLEASANT ST
RANDOLPH VT 05060-1365

USAA NUMBER: 01596-84-02
FILE NUMBER: 87D6693041
SERVICE: HOMEFINDING
CLOSING DATE: 2011-03-31
COORD: Awetha Roberts
RCT -CB Redpath & Co. Realtors
AGENT: Kasia Butterfield

Dear Mr. Putney:

Thank you for using USAA Movers^{Advantage}® real estate assistance program. In our continuing effort to provide valuable products and the highest standard of service to our members, it is important that we get your feedback regarding your level of satisfaction with the program. By completing the evaluation survey on the reverse side of this letter, you can help us understand how well our team of real estate professionals (USAA Real Estate Coordinator and the assigned Real Estate Agent) met your needs. If you used the program for both Home Purchase and Home Selling transactions, you will receive a separate survey for each transaction.

Space is provided below for any additional comments you may have regarding the program. A business reply envelope has been provided for your convenience. Thank you for taking the time to complete and return this survey.

Sincerely,

Barbara Elizondo

Barbara Elizondo
Project Director
Research & Usability

Please note: We ask that you do not use the enclosed envelope to conduct other USAA business, as it will delay the processing of your transaction.

COMMENTS: *Kasia Butterfield was awesome, she was the only reason I did not walk away from my real estate transaction. It was a short sale and I wanted to move on but she helped me stay the course and now I love my first home.*